Digital Inclusion

Community Provision

A lot of requests made for basic training on:

- Use of email

- Job Search Skills

- On Line Banking

- Shopping

- On Line Safety Training

Issues

- Most of the computers in the community have fire walls which would present problems for some training of the type requested being successful.

However,

- There could be the possibility of funding through the community learning fund and evidenced through RAPA. If so, advertisement will be through the Job Centre and the Heat Hub.

Include-IT Mersey

- This is project that has recently been introduced within the college to benefit Hugh Baird Students, the local community and Hugh Baird Staff.

- This is run via Sefton CVS and is funded by the National Lottery and European Union Social Fund.

- The aim of the project is to battle the digital divide and empower the local community to go digital.

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Digital Champion Volunteer

- Hugh Baird leaners (aged 18+) on level 2 and 3 IT Practitioner programmes will volunteer as Digital Champions.

- Attended two, six hour briefing and training sessions to understand and learn how to support other people with development of digital skills.

- In particular the session provided training on empathy and patience!

Digital Champion Volunteer

- Raise awareness of the project.

- Chat with potential learners and offer support.

- Help people learn the benefit of the internet and digital skills.

Initial Plan

- Hugh Baird College will host drop-in sessions for students, staff and the local community to access training to improve their own IT skills with support from Digital Champion Volunteers.

- Drop-in sessions will be advertised indicating set times/dates (tbc) where students will be available to provide support.

- Following the drop-in sessions, participants may be eligible to attend further course if they meet the set criteria.

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Advanced skills

- A project developed in conjunction with Microsoft to enable staff and students to work more digitally

- The college is a 365 college sponsored by Microsoft

- All students are given access to Microsoft 365

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- All students have access to cloud storage

- Replacing the VLE with Teams – a more collaborative approach to digital learning

- Looking at the use of phones / tablets/ macs and PCs.